MIQIEL

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SUMMARY

Computer Engineering student at BINUS University with a solid understanding of computer systems and practical experience in IT support and project coordination. Skilled in both technical and organizational tasks, with a strong willingness to learn, adapt, and contribute.

WORK EXPERIENCE

IT Support, PT. Global Service Indonesia (Member Of Astra Group) **March 2026 - Present**

- Taking full responsibility for the registration, inventory, and periodic auditing of all office assets, including hardware and software, to ensure data accuracy and internal compliance.
- Collaborating with other departments for IT needs and support.
- Managing specific General Affairs (GA) responsibilities for the IT department, including logistics coordination, non-technical procurement, and maintaining the IT working environment.
- Developing and implementing website solutions focused on modernizing work processes, supporting corporate digitalization initiatives, and significantly streamlining workflows for employees.

IT Infra & Support Intern, PT. Indomobil Sukses Internasional **Feb 2025 - Feb 2026**

- Delivered responsive technical support to end-users across multiple departments, consistently resolving hardware/software issues.
- Utilized PowerShell scripts to streamline repetitive IT tasks such as software installations, computer renaming, and domain joining increasing operational efficiency.
- Assisted in managing IT infrastructure components including servers, network cabinets, patch panels, and structured cabling.
- Conducted OS installations, driver configurations, imaging, and regular maintenance to ensure optimal workstation performance.

Junior Project Manager , AgoraCreation **May 2018 - Feb 2025**

- Acted as the main point of contact (PIC) on event day, overseeing execution to ensure consistency with the approved mood board and client vision.
- Coordinated with vendors and suppliers, ensuring alignment with the event theme, timeline, and quality expectations.

EDUCATION

Computer Engineering, Binus University **Sep 2022 - July 2026**

- Proficient in advanced computer and electronic hardware, including diagnostics, assembly, and integration.
- Experienced in developing scalable IoT solutions for both industrial and commercial environments, focusing on reliability and real-world applicability.
- Strong foundational understanding of computer system architecture, including hardware-software interaction and system design.
- Capable of rapid prototyping and testing of tools or electronic devices, turning concepts into functional models efficiently.

ORGANIZATION

Himpunan Computer Engineering (HIMTEK) BINUS Internal Division **Aug 2022 - Jan 2024**

- Proactively identified and resolved internal issues, acting as a mediator to maintain team harmony, improve workflow, and foster a positive organizational culture.

KMB Dhammavaddhana BINUS Badan GD (Podcast) & PR Division **Sep 2023 - Sep 2024**

- Managed podcast video editing and post-production, delivering polished episodes optimized for both audio-visual platforms and social media distribution.
- Conceptualized and wrote structured podcast scripts, ensuring engaging and informative content tailored to the target audience.

ADDITIONAL INFORMATION

Technical Skills: Project Management, Automation, Computer Engineering (Hardware), Computer Assemble.

Languages: Indonesian, English.

Project Has been done : Automatic Plant Watering system, Digital Clock, Weather Station Monitoring, Smarthome Devices (Automatic Gate, Automatic Soil Humidity Regulator), Company Portal (Binkei.id)